



# Warranty Claim, Return Form:

Return Authorization Number: \_\_\_\_\_ Model No: \_\_\_\_\_

Serial No: \_\_\_\_\_ Invoice No: \_\_\_\_\_

Date Installed: \_\_\_\_\_ Date Failed: \_\_\_\_\_

Malfunctioning Part: \_\_\_\_\_

Describe Problem: \_\_\_\_\_

Dealer Name: \_\_\_\_\_ Signature: \_\_\_\_\_

## Warranty

<p><b>A:</b> For the warranty claim to be processed, it must be presented on a standard warranty <b>CLAIM FORM</b> and contain the following information:</p> <ol style="list-style-type: none"> <li>1. The date of installation.</li> <li>2. Box model number.</li> <li>3. Box serial number.</li> <li>4. The date of failure or malfunction.</li> <li>5. Appropriate information on the owner and Dealer/Installer</li> <li>6. Description and / or part number of the item replaced.</li> </ol> <p><b>B:</b> You will be invoiced for the replacement box or part and credited back for the</p>	<p>box or part upon receipt of a properly executed claim form and the return of the defective box and/or part.</p> <p><b>C:</b> This warranty <b>EXCLUDES</b> travel time, mileage, materials, diagnostic time, service calls and any other miscellaneous items normally associated with the repair. Freight and/or Expedited Freight Charges will not be paid unless authorized by an American Truckboxes, LLC agent.</p> <p><b>D:</b> American Truckboxes, LLC reserves the right to extend or modify this warranty in certain circumstances, on a <u>ONE TIME</u> basis. This shall, in no way, be construed as a permanent modification or extension.</p>
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**AMERICAN TRUCKBOXES, LLC. - LIMITED WARRANTY**

This LIMITED WARRANTY is made by American Truckboxes, LLC, 15750 - 6<sup>th</sup> Street SE, Blanchard, North Dakota 58009 to the original retail purchaser of American Truckboxes, LLC products. If you have any questions or need assistance regarding this warranty and the warranty of your product, please call our customer service department at: (888) 996-0376, between the hours 8:00AM to 5:00PM CST. This warranty applies to all product purchased on or after January 1, 2019. AMERICAN TRUCKBOXES, LLC WARRANTS THAT THIS PRODUCT WILL BE FREE FROM DEFECTS IN MATERIAL AND WORKMANSHIP FOR A PERIOD OF SIXTY (60) MONTHS ON STANDARD BOXES, TWELVE (12) MONTHS ON CUSTOM BOXES (MODIFIED OR SPECIAL DESIGN TO CUSTOMER SPECIFICATIONS) AND TWELVE (12) MONTHS ON AUXILIARY TANKS, FROM DATE OF PURCHASE BY THE ORIGINAL RETAIL PURCHASER ONLY. THIS WARRANTY TERMINATES IF THE ORIGINAL PURCHASER TRANSFERS THE AMERICAN TRUCKBOXES, LLC PRODUCT TO ANY OTHER PERSON.

If purchaser discovers that the product fails to fulfill the warranty before the warranty period, original purchaser must promptly contact American Truckboxes, LLC in writing of the nonconformity, to make arrangement for an inspection of this product. A copy of the original sales receipt must be supplied to the manufacturer at the time a warranty claim is made. If American Truckboxes, LLC determines a defect exists, American Truckboxes, LLC shall, at its option and expense, repair or replace any defective parts. All warranty repairs shall be made by an authorized American Truckboxes, LLC product dealer or American Truckboxes LLC approved service man. Any part or parts of the goods not manufactured by American Truckboxes LLC are not warranted for any purpose.

This warranty shall not apply or expressly exclude, if the American Truckboxes, LLC product has been subject to an accident, normal wear and tear, cosmetic rust, scratches, unlawful vehicle operation, act of God, improper maintenance, misuse or alteration made by anyone other than American Truckboxes, LLC or a product dealer of American Truckboxes, LLC approved service personal or company. Defects resulting from conditions beyond the manufacturer control, but not limited to, overloading, misuse or failure to assemble or mount the product according to the manufacturer’s installation guide line, written instructions or damage to the contents of the box or vehicle.

**Purchaser must deliver written notice of any claimed defect or failure covered by this Limited Warranty within thirty (30) days after discovery. Such notice must specify the date of purchase as well as the nature of the defect or failure.**

THE WARRANTY PRINTED ABOVE IS THE ONLY WARRANTY TO THIS PURCHASE. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE HEREBY DISCLAIMED.