

Privacy Policy

American Truckboxes, LLC (“American Truckboxes”) strives to achieve the highest standards of integrity for every online visitor. When you register at the American Truckboxes website, our goal is to respect your privacy. This privacy policy sets forth how American Truckboxes handles information obtained from you and learns about you when you visit our website, including:

- The information we collect;
- The choices available to you regarding how the information is used and to whom it is disseminated;
- Our pledge to have reasonable security procedures in place to protect the loss, misuse or alteration of information under our control; and
- Your right to access and correct or update your personally identifiable information.

Information Usage:

American Truckboxes collects two (2) types of information about you when you visit our site: personal information (like your name, address and email address) and non-personal aggregate information (such as information regarding the pages on our site that you visit and your IP address). The purpose of collecting this information is to better understand the needs of our consumers and how we can improve our services and products.

User Information/Personal Information (What we collect):

The only personally-identifying information we collect and store about you, is the information that you choose to provide us. If a visitor opts to receive information from American Truckboxes, certain personal information will be required. Such information is used to directly respond to visitors’ communications.

Electronic Mail:

American Truckboxes will also gather your personally-identifiable information when you send us an email. We will use this information to respond to your email. We may also use the information to send you notifications about our service.

Sharing Your Information:

Visitor information is kept secure in a fully protected hosting environment. Any personal information voluntarily provided by a user/visitor to American Truckboxes is never sold, and we do not share this information with other organizations or companies, except that in the event an outside shipping company is used to ship a commercial order or an overnight order, American Truckboxes will share your personally-identifiable information with those companies to fulfill your order. We will also share commercial customers’ Federal Express and UPS account numbers with those companies in order to fulfill commercial orders.



Non-Personally-Identifiable Information That We Collect:

American Truckboxes collects and uses non-personally-identifiable information about you in the following ways:

Cookies: At certain points in your visit to the American Truckboxes site, our server may send a “cookie” file to your computer. Your web browser may prompt you to accept this file unless you have set your browser preference to accept all cookies automatically. Cookies are employed primarily as a service to our customers to extend the relevance and responsiveness of the American Truckboxes site. We may link cookie information with any personally-identifiable information you provide us.

Other Non-Personally-Identifiable Information:

American Truckboxes’ website may collect non-personally identifiable information during your visit, such as type of browser, operating system, domain name, or IP address. However, we do not link IP addresses to any personally-identifiable information. This means that your session will be logged, but you remain anonymous to us. IP address information is used only to improve the service of the American Truckboxes site and is then discarded at the end of each session on our site.

Removing or Updating Personal Information:

If you have received unsolicited or unwanted emails sent by our system or purporting to be sent via the system, please forward a copy of that email with your comments to Customer Service for review. Unsubscribe email address: sales@truckbox.com.

Links:

This website may contain links to other sites. Please be aware that we are not responsible for the privacy practices of such other sites, and American Truckboxes encourages its users to read the privacy statements of each and every website that they visit. This privacy statement applies solely to the information collected when you visit the American Truckboxes website.

Notification of Changes:

If American Truckboxes decides to change its privacy policy, we will post those changes on our home page so you will always be aware of what information we collect, how we use it and under what circumstances we disclose it. We will use information in accordance with the privacy policy under which the information was collected.

Special Policy Regarding Information from Children:

This website is not targeted to children under the age of 18, and we do not normally request personally-identifiable information from any child under the age of 18 without parental consent. When we do receive such information, we delete it as soon as we discover it and do not use it or share it with third parties.